

Be Aware of Third Party Payment Vendors

Union Power does not authorize the use of any third party payment vendor such as retail establishments or online parties to accept payment of members' electric utility bills on our behalf. These companies are in no way affiliated with Union Power, and we cannot guarantee that payments made to such vendors will reach the Cooperative to be posted to members' accounts.

Please be aware: By making your electric bill payment through a third party payment vendor it may not be received by Union Power by the due date causing your account to be subject to disconnection. You are still responsible for payment directly to the Cooperative utilizing any of the valid payment options noted below.

- Your bank's online bill pay system
- Mobile App
- ACH Draft Payments
- Pay by Phone - \$5 service fee applied
- Auto Pay
- Pay by Mail
- Pay Online

Please report any third party payment vendor (at physical locations or online) who claims they are authorized to accept payments on behalf of Union Power by calling our office at 704-289-3145 or 800-922-6840.